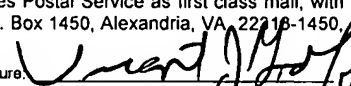


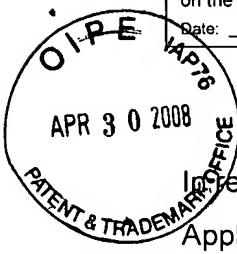
AF  
TFW

**CERTIFICATE OF MAILING UNDER 37 CFR §1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:

Date: April 28, 2008 Name: Vincent J. Gnoffo, Registration No. 44,714 Signature: 

**BRINKS  
HOFFER  
GILSON  
& LIONE**



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventive Appln. of: **RILEY, et al.**

Appln. No.: **10/029,769**

Filed: **October 19, 2001**

For: **METHOD FOR IMPLEMENTING SERVICE  
DESK CAPABILITY**

Docket No: **10022/178**

Examiner: **Tan D. Nguyen**

Art Unit: **3629**

Conf. No.: **4749**

**TRANSMITTAL**

Mail Stop AF  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**Attached is/are:**

- ☒ Transmittal Letter (in duplicate); Amendment D (19 pages).
- ☒ Return Receipt Postcard.

**Fee Calculation:**

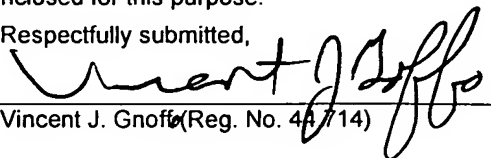
- ☐ No additional fee is required.
- ☐ Small Entity.
- ☐ An extension fee in an amount of \$\_\_\_\_\_ for a \_\_\_\_\_-month extension of time under 37 CFR § 1.136(a).
- ☐ A petition or processing fee in an amount of \$\_\_\_\_\_ under 37 CFR § 1.17(\_\_\_\_\_).
- ☐ An additional filing fee has been calculated as shown below:

					Small Entity			Not a Small Entity	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	OR	Rate	Add'l Fee
Total		Minus			x \$25=			x \$50=	
Indep.		Minus			x 105=			x \$210=	
First Presentation of Multiple Dep. Claim					+\$185=			+\$370=	
					Total	\$		Total	\$

**Fee Payment:**

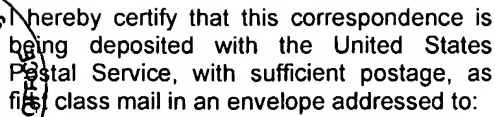
- ☐ A check in the amount of \$\_\_\_\_\_ is enclosed.
- ☐ Payment by credit card in the amount of \$\_\_\_\_\_ (Form PTO-2038 is attached).
- ☐ Please charge Deposit Account No. 23-1925 in the amount of \$\_\_\_\_\_ for \_\_\_\_\_.  
A copy of this Transmittal is enclosed for this purpose.
- ☒ The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925. A copy of this Transmittal is enclosed for this purpose.

Respectfully submitted,

  
Vincent J. Gnoffo (Reg. No. 44,714)

April 28, 2008  
Date

**BRINKS  
HOFFER  
GILSON  
& LIONE**



Date of Deposit

Name of applicant, assignee or  
Registered Representative

Signature

Date of Signature

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Confirmation No. 4749

**Remarks** begin on page 15 of this paper.